



New Part Numbering System

We are pleased to announce a significant and long awaited change to the part numbering system applied to CURT products. In an effort to make our product line more compatible with most modern inventory management software, we are undertaking the process of changing from alpha-numeric part numbers (i.e. D-3) to strictly numeric part numbers (i.e. D-3 becomes 45030).

Our implementation plan is outlined below. It is our goal to enable you to make the required changes in your computers and in your inventory any time after January 1, 2010. Here are the details:

- We have already begun applying the new part numbers to many of our products. (see UPC label example below). You may have already received products with these labels.
- To facilitate the transition, as of January 1, 2010 all affected products will be marked with both the old and new part numbers. We will continue to do this through January 1, 2011, at which time only numeric part numbers will be applied.
- As of January 1, 2010 the CURT operating system will accept customer orders for the affected products in either old or new part number systems.
- The 2010 and 2011 CURT catalogs will list both old and new part numbers for all affected parts.
- The 2010 and 2011 CURT price sheets will include price entries under both the old and new part numbers for all of the affected part numbers.
- To assure compliance with Industry Standards regarding part numbers, we will be eliminating all dashes (-) from our part numbers. All new parts will be assigned only numeric part numbers. There will be no new alpha-numeric part numbers released.
- If you have not yet received your part numbering interchange file, please contact the CURT Manufacturing Marketing Department.
- After January 1, 2010, when you are ready to make this transition in your inventory, we will supply packs of labels to change your inventory from old to new part numbers. This will be customized to your inventory and will require coordination with your CURT sales representative.

We know this kind of transition can be disruptive. However, this is a necessary change and it is long overdue. Knowing that, it is our intention to make this as pain-free as possible for our customers. Please feel free to contact your CURT sales representative with any questions.



UPC Example

CURT Manufacturing Warranty

CURT Manufacturing Incorporated ("CURT") warrants to the original purchaser ("Purchaser"), its products to be free from defect under normal use and service, ordinary wear and tear excepted, for the warranty period stated below, from the date of the original retail purchase, but subject to the limitations as set forth below.

Limitation on Warranty

CURT's obligation under the above warranty is limited to repair or replacement of the CURT Product (Product), at its option due to a manufacturing defect of the Product. CURT shall not be liable for the loss of or use of vehicles, loss of damage to personal property, expenses such as telephone, lodging, gasoline, towing, tire damage or any other incidental or consequential damages incurred by the Purchaser, or any other person or entity.

CURT will examine the returned Product. If CURT, in its exclusive discretion, determines that the defect or damaged Product is covered under this limited warranty, CURT will repair the Product or replace it at that time.

Alterations to or misuse of the Product will void the warranty. For example, overloading or exceeding an automobile or trailer manufacturers' weight ratings, or maneuvering motor vehicles equipped with Products at improper rate of speed, shall void the warranty on any of the Products. Failure to properly maintain and regularly inspect the Product according to the specific instruction sheet accompanying each Product shall also void the warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages. If such exclusions or limitations are prohibited under the applicable law, the above limitation or exclusion may not apply.

This Warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

The Purchaser, when returning a CURT Product, must follow the following steps:

1. The Purchaser must have proof of purchase of any damaged Product and supply the same to the headquarters of CURT. The Purchaser must obtain from CURT (Toll free number is 1-877-CURTMFG) a Returned Goods Authorization (RGA) number in order to return any damaged Product to CURT for inspection and evaluation under this Limited Warranty.
2. The Purchaser must pay all handling charges and shipping costs to deliver Products to CURT and must send the damaged Product along with the RGA number and proof of purchase to CURT at 6208 Industrial Drive, Eau Claire, Wisconsin 54701.
3. Upon receipt of damaged Product, CURT will determine whether the damaged Product is covered under the Limited Warranty. If it is, CURT will repair or replace the Product. If the Product is replaced, the Product that is originally returned by the Purchaser shall become the exclusive property of CURT. If the returned Product is not covered under the Limited Warranty, CURT will notify the Purchaser before taking any further action with regard to repair or replacement, which would be at the Purchaser's cost.

Products Covered Under the CURT Manufacturing Incorporated Limited Warranty and Term of Warranties

Trailer Hitches and Ball Mounts – Limited Lifetime
 Gooseneck Hitches – Seven Years Limited
 E5 Fifth Wheel Hitch – Five Years Limited
 Q5 Fifth Wheel Hitch – Ten Years Limited
 All Other Accessories – One Year Limited
 Wiring and Electrical – One Year Limited

R5 Roller – Seven Years Limited
 R5 Roller with Q5 Fifth Wheel Head – Seven Years Limited
 R5 Roller with E5 Fifth Wheel Head – Five Years Limited
 Reflex Brake Controller - Limited Lifetime
 Discovery Brake Controller - Limited Lifetime
 Venturer Brake Controller - Five Years Limited

CURT Manufacturing Quality Policy

CURT Manufacturing Incorporated, (CMI), is committed to providing the highest quality products to our customers.

Through teamwork, innovation, craftsmanship, continuous improvements, and empowerment, CMI personnel proudly state their commitment and dedication to always exceed customer expectations related to quality, performance, price, and on-time delivery.

We maintain the shared vision that 'Customer is King', and our goal is to surpass all expectations by continually improving our quality.

CURT Manufacturing Technical Support Line 800.798.0813

CURT Manufacturing is here to help you with any questions regarding the following:

- Hitch installation**
- Product orientation**
- Trouble-shooting**

Our knowledgeable staff is available Monday through Friday 8:00am - 7:00pm CST

If you wish to place an order, or have questions about your account, call 877.CURT.MFG for our customer service department.