

## COUNTRYSIDE COOPERATIVE CREDIT POLICY

The credit policy is applicable to those patrons for whom credit has been approved. Credit terms are as follows, with Countryside Cooperative therein referred to as "Cooperative".

- 1) These credit terms shall be applicable to purchases of goods and services made by patrons from time to time from the Cooperative.
- 2) Patrons will be furnished periodic (monthly) statements for all purchases charged to their accounts.
- 3) The closing date of the billing cycle will be the last day of the month. If the amount for which credit is extended is received by the 23<sup>rd</sup> day after the closing date, a finance charge will not be assessed. If the amount for which the credit is extended is not received by the 23<sup>rd</sup> date after the closing date, a finance charge will be assessed. The past due balance is computed by deducting all current payments and credits from the previous balance. The finance charge will be computed by applying a periodic rate of 1.5% per month (APR of 18%) against the entire past due balance. Payments shall be applied first to the unpaid finance charge, then to the remaining outstanding balance.
- 4) Accounts having any portion of the unpaid balance exceeding 60 days old will be on a cash basis unless further extended credit terms are approved by the Cooperative - at its sole discretion. Barring the formal grant of that approval, prompt action will be taken to collect any balance over 60 days old. Credit will not be reinstated until acceptable arrangements have been made with the Cooperative. In the event that collection proceedings must be implemented to collect any balance due, the customer may be subject to additional court costs and legal fees.
- 5) The Cooperative reserves the right to amend the terms and conditions of this credit policy and will do so in a manner to the extent allowed or required by applicable law.
- 6) The Cooperative, at its discretion, may require the provision of personal guarantees as a condition to extending credit to a patron choosing to conduct business as an organizational entity.
- 7) The Cooperative may require certified payments and/or further limit or discontinue credit to any account at any time. A special emergency extension of credit will be considered but must be arranged for, and approved, in advance by the Cooperative.
- 8) The administration and adjudication of the Cooperative's credit policy, and the inherent discretion allowed within, is the jurisdiction of the Credit Manager who is then responsible to the General Manager and the Board of Directors.

There is no annual fee for the use of the Cooperative's charge account.

Please refer to the Federal Truth in Lending Act for information regarding patron rights to dispute perceived billing errors.

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