

Customer Profile

James River Coal Co./Triad Mining Edwardsport, IN

Product:

Interact® SE software with Full Import/Export Module™

Problem:

Triad Mining was using an older version of Advanced Weighing Systems' software called Transact®. Although this original version was a good initial step in automation (printing tickets & local reports at each mine), the ability to electronically send the completed ticket data to one central location was needed.

Solution:

Install Interact® SE at each mine with the Full Import/Export Module™. By utilizing the Full Import/Export Module™, AWS was able to convert Triad Mining's Transact® database to the new Interact® SE version over the phone. This saved money by not requiring an on-site visit for the upgrade.

Each mine now processes scale tickets as they had in the past, but the Full Import/Export Module™ also allows the central location to receive electronic reports from each of the other mines at the end of each day.



Interact® SE Attended Operation